The background features a large, semi-transparent sphere on the left side, with several glowing, white, curved lines or light trails that sweep across the scene from the sphere towards the right. The overall color palette is a gradient of light blues and greys, with a bright, glowing point of light in the upper right quadrant that creates a lens flare effect.

USER GUIDE

MyFord Touch® with Optional Navigation System

Keep your eyes on the road and hands on the wheel using MyFord Touch driver-connect technology. It puts you in control of what you want when you want it — through voice, touch or a mix of both. There are also settings and controls you can personalize to suit your interests and the level of engagement you desire. Plus, the Navigation System provides turn-by-turn directions with 3-D maps, Points of Interest and more.

GETTING FAMILIAR

To optimize your experience using SYNC® with MyFord Touch®, here are two essential devices to have with you:



Bluetooth-enabled Phone



Digital Media Player

Bluetooth is the wireless technology that is used to connect your vehicle with your phone or other compatible devices. For details on compatible devices, visit support.ford.com for a dynamic device compatibility tool that is frequently updated with the latest technology on the market.

MASTER THE BASICS

In some vehicles, traditional knobs and buttons have been replaced by controls and screens familiar to anyone with experience using remote controls or gaming systems.



INFORMATION DISPLAYS

Touch the five-way controls on the steering wheel to access the available menus and sub-menus of the Information Displays.

Similar to a message center but with better graphics and customization options.

The colors and features match the four-corner touch screen and allow you to quickly access frequently used features, like radio presets or receiving a phone call. (Available on select vehicles.)

TOUCH SCREEN

The touch screen uses four “smart corners” to organize functions into four categories:

- Phone
- Entertainment
- Information or Navigation
- Climate or Settings

FOUR-CORNER TOUCH SCREEN – STANDARD

Any of the four main categories can be made active by touching anywhere in the function’s respective quadrant.



FOUR-CORNER TOUCH SCREEN – WITH OPTIONAL NAVIGATION



GETTING STARTED

Begin with the most important things to do to optimize your experience.

1

SET UP YOUR OWNER ACCOUNT

- Go to support.ford.com
- Select Register
- Follow the on-screen instructions

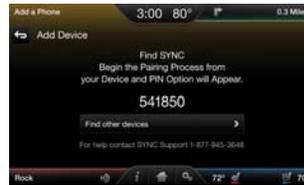


2

PAIR YOUR PHONE

Pairing is what allows Bluetooth® devices to communicate with each other securely. It can only be done when the vehicle is not in motion.

1. Make sure that your vehicle is in (P) Park and both your ignition and radio are turned on.
2. Touch **Add Phone** in the upper-left corner of the touch screen (highlighted in Yellow). **Find SYNC** appears on the screen, and instructs you to begin the pairing process from your device.
3. Make sure that Bluetooth is set to On and your mobile phone is in the proper mode:
 - A message will appear on the touch screen indicating that your device is trying to pair with SYNC. A 6-digit PIN will appear on your device
 - If your device does not support secure simple pairing, you will have to enter the PIN manually. Search for Devices on your mobile phone until your phone finds SYNC. Then, select SYNC and add the 6-digit PIN located on the touch screen
4. When prompted on your phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your mobile phone.
5. The display will indicate when the pairing is successful.
6. Confirm voice mail number, turn on 911 Assist® and set Auto Phonebook Download on.



3

INSERT SD CARD (IF EQUIPPED)

- Locate the Navigation map database package in the glove compartment
- Open the package and insert the SD Card into the media hub
- Navigation features will only work if the SD Card is properly installed



4

SET MY HOME FOR NAVIGATION (IF EQUIPPED)

You can set Home as the nearest intersection to ensure privacy or your specific home address. Make sure the vehicle is in Park first.

- Touch Dest. on the Navigation corner
- Touch My Home and answer Yes to the "Do you want to set?" prompt
- Touch Intersection or Street Address and you can begin to input the desired information
- Use the keyboard and enter the first street. The system provides choices as you type. Touch the street you want
- Use the keyboard to enter the second street. Same as above
- Select your city when shown on the screen
- My Home appears as an entry in the Favorites screen when finished



5

SET HOME AND WORK ADDRESSES FOR SYNC® SERVICES

- Touch the Voice button  on the steering wheel
- Say "Services"
- Wait for the prompt: "Services. What service do you want?"
- Say "Directions to Home" or "Directions to Work"
- Wait for the prompts to say your home or work address
- The info is saved at support.ford.com and ready for use
- You can also manually create Saved Points online or using the complimentary SYNC Destinations app



6

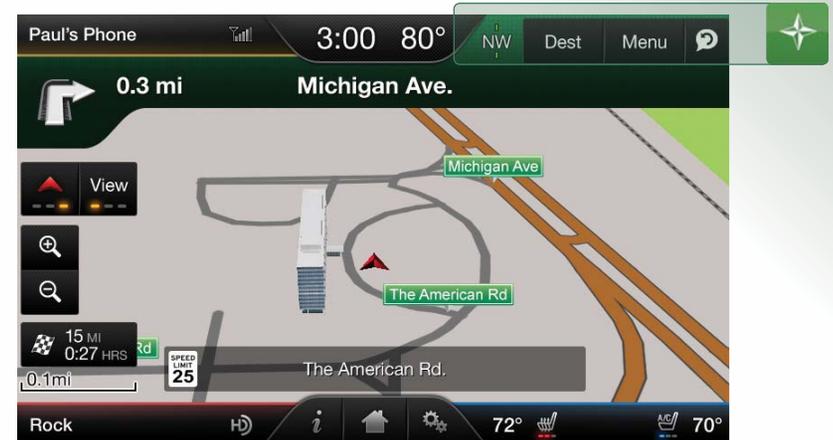
SET UP YOUR DIGITAL MEDIA PLAYER

- Connect your device to the USB port
- Press the Voice button  and say "USB"
- Wait until Indexing is complete to gain complete voice control. (Depending on how many digital media files are on your connected device, Indexing may appear in the radio display until indexing is complete.)
- You will then be taken to the Play Menu
- Say "Play track <name of song>"



Voice-control your phone for hands-free calling with your phone securely put away. With SYNC®, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

In places familiar and unfamiliar, you can always get home or someplace new. Just say where you want to go and follow the directions with 3-D maps and a detailed list of the route for easy travels.



MAKE AND RECEIVE CALLS

- Touch the Voice button  on the steering wheel to make a call, then say "Call <name from phonebook>" or "Dial <desired number>"
- Touch the Phone button  on the steering wheel to receive a call
- Touch and hold the Phone button to end a call
- Browse your phonebook in the Contacts menu. Confirm your contacts have been downloaded to SYNC. Remember to say the contact name just as it is listed

DO MORE

Your phone connects you with many other features:

- Connect to SYNC Services for traffic, directions, business search and information Favorites
- Connect to Operator Assist, a feature of SYNC Services to help locate a listing or destination
- Call for a Vehicle Health Report
- Connect directly to a 911 Operator
- Transfer calls seamlessly from SYNC to phone as you get into or out of your vehicle

SET A DESTINATION

You can use the touch screen to set a destination in many ways, like a street address, a city center, a place on the map or a POI. The easiest way is by voice.

- Touch the Voice button  on the steering wheel, then say "Destination street address"
- The system will ask you to say the full address and will display an example on-screen. You can then speak the address naturally, such as: "One two three Main Street, Anytown"
- The system searches for the city first, and then locates the street within the city
- If you'd like to change something, pop-up screens for Street Address, Intersection or Point of Interest can help guide your input with available voice commands

CHOOSE A ROUTE

When setting a route, you have three different options of how to get there, plus view a "Demo" of the route before you begin driving:

- Fastest Route uses the fastest moving roads
 - Shortest Route uses the shortest distance
 - Eco-Route uses the most fuel-efficient route
- Through route preferences, you can set "Always use Preferred Route" to save your route choice and get going sooner.



SET UP IN-CASE-OF-EMERGENCY CONTACTS

You can add contacts from your phonebook for simple one-touch access on the touch screen after a 911 Assist® event. You can save up to two contacts on the 911 Assist screen:

- Touch Phone > Settings > 911 Assist
- Touch Edit to add contacts from your phonebook



SAVE A FAVORITE

Saving a Favorite is as easy as touching the button Save to Favorites when you see it on the touch screen. First, you need to find what you'd like to save. It could be a favorite POI or a specific address.

- When you find a specific address, the touch screen will show three options for what to do next with the address
- Touch Save to Favorites

When updating firmware/software on the phone or adding many contacts to the phonebook, it may be necessary to do a "clean" pairing with SYNC.

- Delete SYNC from the phone and the vehicle
- Re-pair the phone to SYNC



You can touch buttons with multiple light bars to see additional features available. For example, changing your map mode from 3-D to North-up to Heading-up.

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on your digital media player and more.



SET YOUR RADIO PRESETS

Manually

- Touch the Entertainment corner on the touch screen (red area, lower left)
- Touch FM
- Touch Direct Tune
- Enter the desired station and touch Enter
- Touch Presets and then touch and hold one of the memory preset buttons to save it. You will hear a brief mute and the sound will return when the station is saved

Automatically

- Touch the Entertainment corner on the touch screen (red area, lower left)
- Touch FM
- Touch Options
- Touch Auto Presets (AST) to have the system automatically store the six strongest stations in your current location

BRING IN YOUR OWN MUSIC

CD — Select to access the CD menu to Advance, Reverse, Scan, Shuffle or Repeat; plus access Options to adjust the sound settings, text display and compression settings.

USB — Select to access a music source plugged into the USB port of the media hub, such as a digital media player or thumb drive.

Note: If your digital music source has a name such as "Joe's iPod," that is what will appear on the screen.

Bluetooth® Streaming — Select to access audio streaming wirelessly from a paired, Bluetooth-enabled mobile phone.

SD Card — Select to access media (audio/pictures) available on an SD Card inserted into the media hub.

A/V In — Select to access audio/video from what's plugged into the A/V jacks of the media hub, such as a digital video camera or gaming system. Must be in Park to view video.

Beyond the simple setting for automatic climate control for set-it-and-forget-it convenience, you can customize the climate you want by just saying it.



ADJUST THE TEMPERATURE AND FAN SPEED

Use your voice, the right-side display, the touch screen or Climate Control buttons. Your choice.



SWITCH FROM AUTO TO DUAL MODE

- Touch the Climate corner of the touch screen (blue area, lower right)
- Touch Auto or touch Dual
- If Auto is selected and you use the My Temp feature, both sides of the cabin are set to your temperature
- If Dual is selected, the front passenger can control the temperature setting on their side of the cabin, independent of your selection



ADJUST HEATED OR COOLED SEATS (IF EQUIPPED)

These features can only be controlled through the touch screen on select vehicles.

- Touch the Climate corner of the touch screen (blue area, lower right)
- Touch icons for heat or cool (driver or passenger)
- Light bars indicate the number of settings available



SET YOUR MY TEMP (IF EQUIPPED)

- Touch the Climate corner on the touch screen (blue area, lower right)
- Set your exact, desired temperature using the blue or red symbols (-/+)
- Press and hold the My Temp button until the background color goes solid

Indexing is the way SYNC® categorizes the music it finds on your media player. By indexing the music, SYNC can play selections by track, artist, album or genre categories. SYNC automatically indexes your music every time a media player with new music on it is connected to SYNC through the USB port. This may take only a few seconds, but if your player holds thousands of songs, indexing may take longer to complete.



If your vehicle is equipped with rear auxiliary climate control, you can turn it On or Off and access controls directly on the touch screen.

Just say what you want. You have a co-pilot on board to provide turn-by-turn directions, traffic reports, business search and much more.



RECEIVE DIRECTIONS

No need to fumble around with an outdated map. You can get turn-by-turn directions and follow them on the touch screen.

- Touch the Voice button
- Say "Services"
- Wait for the prompt
- Say "Directions" or "Directions to <saved point>"
- Follow the voice prompts to locate your desired location
- Once you select a destination, a route is downloaded to your vehicle

MONITOR TRAFFIC

Stay ahead of potential tie-ups and even choose an alternate route. Just ask.

- Touch the Voice button
- Say "Services"
- Wait for the prompt
- Say "Traffic" or "Traffic to <saved point>"
- Listen to your personalized traffic report, which offers travel times and route comparisons for your commute

FIND A BUSINESS

Search for a specific place or type of subject, like a particular food you're craving.

- Touch the Voice button
- Say "Services"
- Wait for the prompt
- Say "Business Search"
- Follow the voice prompts to locate a business in a city or nearby
- Once found, you can say:
 - "Driving directions" – to have the route downloaded
 - "Text me the info" – to receive a text message of the business listing
 - "Connect me" – to place a hands-free call to the business

You also have access to Operator Assist during a directions or business search voice session. You can speak to a live operator to help you find your listing or destination. Some restrictions may apply. See support.ford.com for details regarding your subscription.

SETTING THE CLOCK

The clock is large and prominent at the top center of the touch screen. Changing the time is simple:



Manually

- Touch Settings > Clock
- Touch + or – to adjust
- Touch AM or PM
- Press Time or Date for clock display
- Press Outside Air Temperature On or Off
- Press 12-hour or 24-hour for clock format
- Press Auto Time Zone Update On or Off

Automatically (if equipped with Navigation)

- Touch Settings > Clock
- Touch Reset to set clock to GPS time

SETTING WALLPAPER

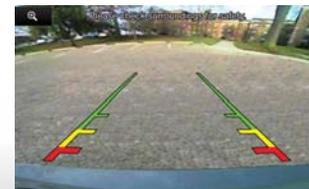
You can add a personal photo to save as the wallpaper on your Home screen. Here's how:



In order to set your wallpaper, you must first load photos into the system before you can select the one you want, or use the Default Photo (Ford logo):

- Press Settings > Display > Edit Wallpaper
- Make sure you have a properly formatted photo on a USB or SD Card and it's inserted into the media hub:
 - File formats: .jpg, .gif, .png, .bmp
 - Maximum file size: 1.5MB
 - Maximum number of photos: 32
 - Recommended dimensions: 800 x 384 pixels
- Select Add USB/SD
- Select the file you want when it shows up on the screen, and then select Add Photo to upload it into the system (up to 32 photos can be saved)
- To set the wallpaper, press Settings > Display > Edit Wallpaper, and then select either the Default Photo or one of your photos from the saved photos list
- Once you've selected the photo you want displayed, select Save

SETTING THE REAR VIEW CAMERA



Use the camera display as a supplemental aid when backing up, parallel parking or even hitching a trailer. You cannot cancel it when it's on, but can configure the delay feature.

- Press Settings > Vehicle > Rear View Camera
- Choose to adjust:
 - Rear Camera Delay
 - Visual Park Aid Alert

GENERAL TIPS

USING THE TOUCH SCREEN

Be sure to use these tips when operating the system:

- Ensure that your hands are clean, dry and free of moisture
- Press and release on the features you want
- Notice how the system responds before continuing
- Touch anywhere in the quadrant, in addition to the corners, to access features
- Avoid any continuously rapid pressing of the same button
- Clean the display with a clean, soft cloth, such as one used for cleaning eyeglasses. Your vehicle is equipped with one. If dirt or fingerprints are still visible, apply a small amount of alcohol to the cloth. Do not pour/spray alcohol onto the display. Do not use detergent or any type of solvent to clean the display
- To keep the system operating at peak performance, you may also need to reboot the system or perform periodic system maintenance with software updates



CONSISTENT CONTROLS

To make the system easy to use, you'll find a common layout structure throughout. A grid helps define a consistent, precise location and size of features available to you.



96.3-2

High-priority features appear much larger than low-priority ones.



Toggle buttons have a consistent look with On/Off behavior.



Some buttons have multiple light bars to highlight that additional features are available.



Arrows indicate additional content to page up or down.

SPEED-RESTRICTED FEATURES

When the vehicle is in motion, Ford proactively locks out capabilities not related to the task of driving, such as any action that requires typing on a keypad (e.g., typing a Navigation destination).



CELLULAR PHONE

- Pairing a Bluetooth® phone
- Adding phonebook contacts or uploading phonebook contacts (from a USB)
- Lists/entries are limited for phone contacts and recent phone call entries

SYSTEM FUNCTIONALITY

- Editing the keypad code
- Enabling Valet mode
- Editing settings while the rear view camera or active park assist are active



WI-FI®/WIRELESS

- Editing wireless settings
- Editing the list of wireless networks



VIDEOS/PHOTOS/GRAPHICS

- Playing video
- Editing the screen's wallpaper or adding new wallpaper



TEXT MESSAGES

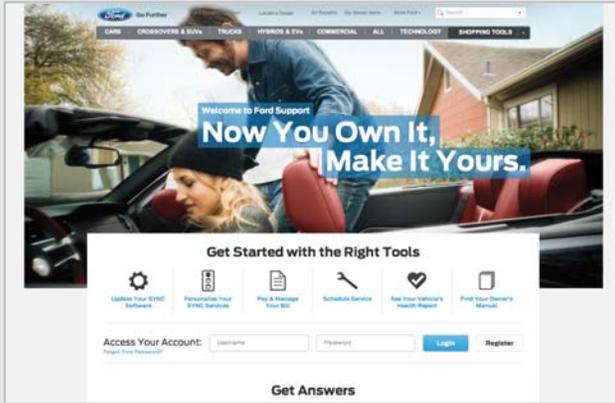
- Composing text messages
- Viewing received text messages
- Editing preset text messages

NAVIGATION

- Using the keyboard to enter a destination
- Demo Navigation route
- Adding/editing address book entries or avoid areas

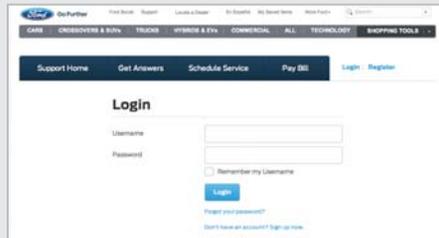


Learn more about how SYNC® works, discover how to personalize your experience, get support when you need it and much more.



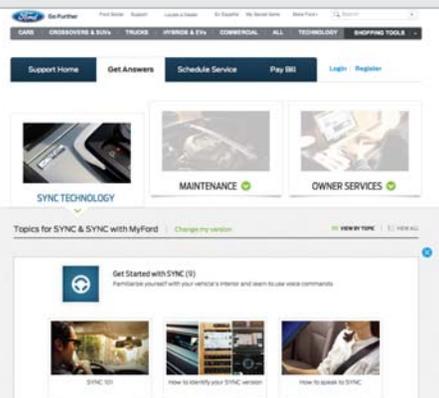
OWNER LOGIN

Access great SYNC features such as the Vehicle Health Report, SYNC Services such as personalized Traffic Alerts, turn-by-turn directions, business search and more.



QUICK SUPPORT

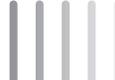
When you have a question or need answers, you can get step-by-step instructions for pairing your smartphone, personalizing your system or updating your software, just to name a few.



Virtually anything you can do by touch, you can also do by voice to keep your hands on the wheel and eyes on the road. The system recognizes thousands of commands. Here are some of the most common:

TIPS FOR USING VOICE

 After pressing  on the steering wheel, be sure to wait for the SYNC "tone" before speaking a command.

 Speak commands in a smooth, confident and normal pace, directing your voice at the SYNC microphone located in the headliner. Avoid "ahhs" or "umms" when speaking a command.

 Say all the words of a command in the correct order (e.g., "Call John Doe," "Find an address").

"What can I say?"

Say, "What can I say?" if you need an audible list of voice commands for the current mode (e.g., Phone, Radio, Navigation, USB).

Shhhh!

Ensure the vehicle interior is quiet (windows closed, passengers aren't talking).

TOUCH THE VOICE BUTTON ON THE STEERING WHEEL, AND THEN SAY:



Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report



SYNC® Services

Must say "Services" first, and then:

- What can I say?
- Traffic
- Directions
- Business search
- Operator (when using directions or business search feature)
- Favorites
- News, sports, weather, horoscopes, stock quotes, movies or travel
- Help
- Services (to return to the main menu)



Phone

- Phone list of commands
- Dial
- Call <name> on cell/at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text message*

* Phone-dependent feature.



Climate

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees



Entertainment

- Audio list of commands*
- Audio <On/Off>
- Radio:
 - FM <87.7-107.9>
 - FM preset <#>
- CD:
 - Play track <1-512>
 - Shuffle <On/Off>
- USB:
 - Play song <name>
 - Play album <name>
- SiriusXM:
 - <channel name>
 - Preset <#>

* You can also get detailed lists of commands for radio, USB, Bluetooth® audio, SiriusXM and SD Card.

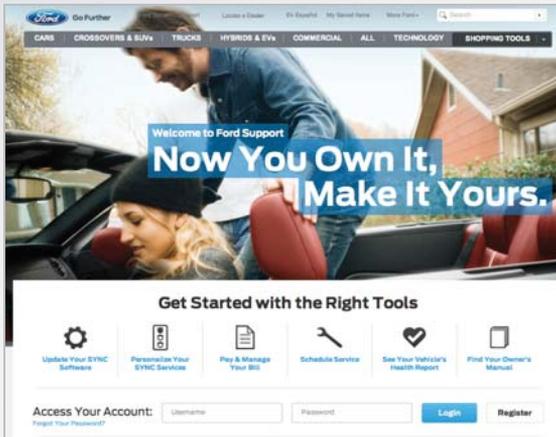


Navigation

- Navigation list of commands:
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3-D>
- Travel Link list of commands:
 - Traffic
 - Weather
 - Movie listings
 - Fuel prices
 - Sports <headlines/scores/schedules>

RESOURCES

After you've been up and running with SYNC®, you may wish to explore a little more about the system. To help you, several resources are available.



support.ford.com

Log on for comprehensive ownership tools, including how to get answers for using SYNC with MyFord Touch®. Explore the interactive owner support available:

- One-stop shop for improved SYNC support and simplified interface for account management
- Integration of customer how-to videos (“video snacks”) on using SYNC and troubleshooting
- Easier to navigate with fewer clicks to find information
- Dynamic phone compatibility interaction tool replaces the static PDF
- All content now available on all platforms — PC, tablet, smartphone — using responsive design



FordOwner.com

Log on to **FordOwner.com** to access online versions of your glove compartment materials.

CUSTOMER ASSISTANCE

To speak with someone directly, Monday through Friday, from 8:00 a.m. to 5:00 p.m. (local time):

- 800-392-FORD (3673)
- 800-232-5952 (TDD for the hearing impaired)
- Once connected, follow the voice prompts for SYNC by selecting #1, then #3, then #1



Driving while distracted can result in loss of vehicle control. Only use SYNC/MyFord Touch/other devices, even with voice commands, when it is safe to do so. Some features may be locked out while the vehicle is in gear. Not all features are compatible with all phones. Specifications and descriptions contained within are based upon the most current information available at time of release. All names are trademarks and/or registered trademarks of their respective owners.